

When you join our team, the opportunities are endless. At Pinnacle of Stanley & Tioga our achievements and future success are dependent of the dedicated efforts and innovations of our employees. Our specialties range from Energy, Agronomy and CENEX of Stanley and Tioga Travel Plazas. We offer an excellent benefit plan as well as competitive wages.

Pinnacle is currently seeking qualified individual for our, Stanley Travel Plaza for the following position:

**Position: Travel Plaza Store Manager**

We are looking for an experienced Travel Plaza Store Manager, with a demonstrable track record of success in management for our state of the art facility located in Stanley, ND. The Store Manager will be accountable for overseeing the entire travel plaza operation. Responsible for hiring, supervising and training staff to accomplish daily tasks, maintain our high standards and provide top-notch service to our customers. The main responsibility of this position is to maximize the travel plaza sales and growth. Ensuring we achieve our growth plans and maintain a positive image in the local area.

**You will:**

- Plan, direct and evaluate the operations of the entire travel plaza
- Leading/Development of Store Associates
- Close community partnership
- Study market research and trends to determine consumer demand, potential sales volumes and effect of competitors' operations on sales
- Determine merchandise and services to be sold, and implement pricing
- Locate, select, and procure merchandise for resale
- Develop and implement marketing strategies and drive sales
- Utilize and cooperate with required customer appreciation and incentive programs
- Resolve customer complaints
- Determine staffing requirements and hire or oversee hiring of staff
- Orientate each new hire on the basics of the facility and explain the training schedule
- Enforce all company, local, and state policies and procedures
- Create and maintain employee schedules
- Review timecards and employee schedules, ensure all shifts are covered
- Submit employee personnel info (time cards, payroll changes, new hires, and terminations)
- Enforce progressive discipline policy with counseling sessions and written warnings when necessary.
- Responding to corporate e-mail and directives
- Ensuring customers receive courteous service

**Basic Qualifications: (required)**

- 5 – 10 years retail sales management experience
- Experience P&L management, Budgets, Gross Margin and Inventory Management
- Ability to lift/carry up to 50lbs
- Must pass pre-employment drug screen
- Ability to read, write, and communicate in English
- Ability to work additional hours to meet business demands
- Must reside within 20 miles of the work location

**Preferred Qualifications: (desired)**

- Bachelor's Degree
- C-Store background or knowledge
- Previous Retail Management experience
- Hardware and Farm & Ranch retail experience
- Hardware retail experience
- Knowledge of fast food operations

***Salary & Benefits:***

We offer a competitive salary. Salary is based upon experience and education. We also offer relocation allowance.

Pinnacle offers a selection of competitive lifestyle benefits which include a 401 (k) plan with 6% company match, medical, dental, vision, free whole life insurance and Long Term Disability, Flexible Spending Account, Short Term Disability, Paid Time Off (PTO). We support career advancement through professional training and development.

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***How to Apply:***

Please send your resume and references via email, fax, or mail to:

***Email:*** [HR@pinnacle.com](mailto:HR@pinnacle.com)

***Fax:*** (701) 628-1401

***Mail:*** Pinnacle  
Attn: Human Resources Dept.  
P.O. Box 459  
Stanley, ND 58784